



1084 Federal Road, Brookfield, CT 06804 Phone: 914-698-5083 Fax: 914-698-6866

Power Door Products Return Merchandise Authorization Form

Date of return _____ RMA # _____ Manufacturer Ticket # _____

Customer Details

Company	_____	Contact	_____	
Address	_____	Phone	_____	Fax _____
	_____	Email	_____	
City	_____	State	_____	Zip _____

MODEL #	DESCRIPTION OF PART	OPERATOR SERIAL #	Qty
_____	_____	_____	_____
_____	_____	_____	_____

ORIGINAL S.O. #	INVOICE #	REASON FOR RETURN
_____	_____	_____
_____	_____	_____

ACTION REQUIRED

Return for repair	_____	Return for credit	_____	Warranty repair	_____
Non warranty repair	_____	Replace with another part	_____	Other	_____

Return Policy

To ensure prompt and accurate credit or replacement for your return, please follow the steps listed below

1. Call our office to obtain an RMA number.
2. Fax or email the completed RMA form to our returns department at 914-698-6866 or returns@powerdoorproducts.com. If more space is needed, please include additional RMA forms.
3. Please securely pack items and ship back to us along with a copy of the RMA form. Write the RMA # on the outside of the box.

Note: All shipping charges are nonrefundable. Merchandise must be returned 10 days from the date the RMA number has been issued. Returns that are not defective or ordered in error are subject to a 25% restocking fee.